



NEW JERSEY DEPARTMENT OF
CHILDREN AND FAMILIES

Commissioner's Monthly Report April-24

Christine Beyer
Commissioner

Monthly Report

Table of Contents

TABLE OF CONTENTS	2
KEY PERFORMANCE INDICATORS	3
DCF AT A GLANCE - DASHBOARD	4
SECTION I: CHILD PROTECTION & PERMANENCY	5-7
SECTION II: ADOLESCENT SERVICES	8
SECTION III: INSTITUTIONAL ABUSE INVESTIGATION UNIT	8
SECTION IV: CHILDREN'S SYSTEM OF CARE	9
SECTION V: FAMILY & COMMUNITY PARTNERSHIPS	10
SECTION VI: DIVISION ON WOMEN	10-11
ADDENDUM 1: CASELOADS	12
ADDENDUM 2: CP&P KEY PERFORMANCE INDICATORS BY LOCAL OFFICE	13

¹Key Performance Indicators On or About February 29th , 2024

	Month	Performance	Exit Plan Target	% to Meet Target	
Investigation Timeliness CP&P 60 Days	December '23	81%	85%	-4%	<div><div></div></div>
Investigation Timeliness CP&P 90 Days	December '23	94%	95%	-1%	<div><div></div></div>
CW Visits Child 2x/Month for first 2 Months in Placement	December '23	81%	93%	-12%	<div><div></div></div>
CW Visits Child Monthly (at placement site) ³	February '24	94%	93%	0%	<div><div></div></div>
CW Visits with Parent 2x/Month	February '24	70%	90%	-20%	<div><div></div></div>
Parent-Child Weekly Visit ²	February '24	70%	60%	0%	<div><div></div></div>
Parent-Child Visits Bi-weekly	February '24	76%	85%	-9%	<div><div></div></div>
Child Visit with Siblings	February '24	88%	85%	0%	<div><div></div></div>
Initial Case Plans	February '24	95%	95%	0%	<div><div></div></div>
Ongoing Case Plans	February '24	95%	95%	0%	<div><div></div></div>
Initial FTM within 45 days	January '24	74%	80%	-6%	<div><div></div></div>
Subsequent FTMs within 12 Months	February '24	69%	80%	-11%	<div><div></div></div>
Subsequent FTMs after 12 Months - Reunification Goal (n=13)	February '24	92%	90%	0%	<div><div></div></div>
Subsequent FTMs after 12 Months - Other than Reunification Goal	February '24	89%	90%	-1%	<div><div></div></div>
Ind. Living Assessments 14-18 Years Old	February '24	80%	90%	-10%	<div><div></div></div>
Caseloads: Intake	February '24	90%	90%	0%	<div><div></div></div>
Caseloads: Permanency	February '24	100%	95%	0%	<div><div></div></div>
Caseloads: Adoption	February '24	98%	95%	0%	<div><div></div></div>
Supervisor Worker Ratio	February '24	100%	95%	0%	<div><div></div></div>
Investigation Timeliness IAIU	February '24	72%	80%	-8%	<div><div></div></div>
Caseloads: IAIU Investigators	February '24	100%	95%	0%	<div><div></div></div>
<div> <div></div> <div>The blue bar indicates DCF performance in the current month.</div> </div> <div> <div></div> <div>The red bar indicates the difference between the current performance and the Exit Plan target.</div> </div>					

¹ In certain measures, performance excludes appropriate instances as per policy where events such as visits or family team meetings did not occur.

² Performance for Parent-Child Weekly Visits is calculated based on the average number of children with weekly visits over the average total number of eligible children for weekly visits.

³ Caseworker visits with Children in Placement (all locations) **February 2024: 98%.**

DCF At A Glance Dashboard

On or About February 29th, 2024

DCF At a Glance		CSOC ⁴ Quick Facts	
DCF: Total Children Served in the Month ¹	72,754	Youth Open with CSOC ⁵ (unduplicated count)	39,479
CP&P: Children/Youth Served	33,275	DD Eligible Children (unduplicated count)	13,625
Children Under 18	31,457	MRSS: Dispatches in the month	2,808
OOH Setting (< 18)	2,839	MRSS: Interventions (includes prior dispatches)	1,897
In-Home Setting (< 18)	28,618	Remained in same Living situation	98%
Youth 18-21	1,818		
OOH Setting (>18)	214	Care Management: Children Served	18,124
In-Home Setting (>18)	1,604	OOH Settings : Children Served ⁶ (BH, I/DD, and SU)	1,070
FCP: Total Clients Served ² (January)	14,706	Behavioral Health Placed out of State	0
DOW: Total Clients Served (January) (Excludes Displaced Homemaker)	3,978	Intellectual /Developmental Disabilities Placed out of State	27
DCF: Families Served in the Month ³	23,208		
CP&P	16,764	PerformCare Calls	11,094
FCP (Family Success Centers & Home Visiting) (January)	6,444	DD Related Calls	2,249

CP&P Quick Facts		FCP & DoW Quick Facts ⁸	
Hotline Referrals	14,452	FSCs: Families Served (January)	3,107
CPS Reports	36%	Home Visiting: Families Served (January)	3,337
CWS Referrals	7%	SBYSP: Clients Served (January)	8,262
Number of Human Trafficking Referrals ⁷ (February 2024)	12		
Response Timeliness	98%	DV Services: Clients Served (January)	2,015
Monthly Staff Contacts/Children OOH-Placement Site	94%	Residential	14%
Entries to Care	155	Non-Residential	86%
Exits from Care	111		
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	12,752	SAARC: Clients Served (January)	1,963

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

³ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁴ CSOC Children may receive multiple services and are counted multiple times.

⁵ The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

⁶ As of October 2022, the CSOC OOH sections will now include all CSOC Out of Home Treatment Settings (Behavioral Health, Intellectual/Developmentally Disabled, and Substance Use). This includes updating the totals reported, a new 3-year OOH trend report, and a monthly OOH report grouped by similar treatment settings.

⁷ The cumulative number of human trafficking referrals between **November 2013 and February 2024 was 1,389**. This figure could change depending on when the data is extracted.

⁸ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

Note: OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

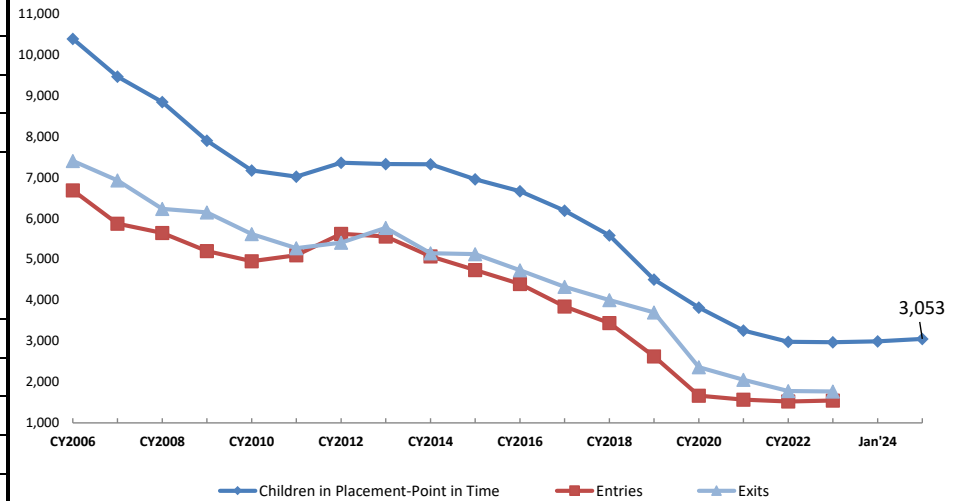
Note: Due to system upgrades within DCF, Displaced Homemaker data will not be available beginning November 2021. DCF will resume reporting on these data after the new systems have been updated with these data.

Section I: Child Protection & Permanency

CP&P Quick Facts

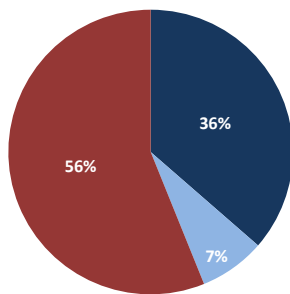
	Feb-24	Δ from Feb '23
Families Under CP&P Supervision	16,764	-1%
Children Under CP&P Supervision	33,275	0%
Children Receiving CP&P In-Home Services	30,222	0%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin)	41% 1,242	
Resource Family Kinship	47% 1,448	
Group and Residential	10% 312	
Independent Living	2% 51	
Children Legally Free for Adoption (Excludes TPR Appeals)	434	-9%
Finalized Adoptions to date (CY2024) - As of 2/29/2024	36	3%
Children in Subsidized Kinship Legal Guardianship	1,282	-1%
Children in Subsidized Adoptions	11,470	-7%
Entries to Care	155	14%
Exits from Care	111	0%

Children in Out-of-Home Placement:
Annual Entries, Exits and Monthly Point in Time Children in Placement



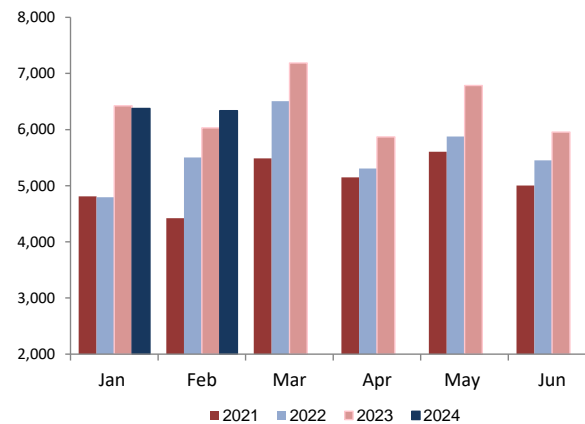
Total SCR Intakes

n = 14,452
February 2024

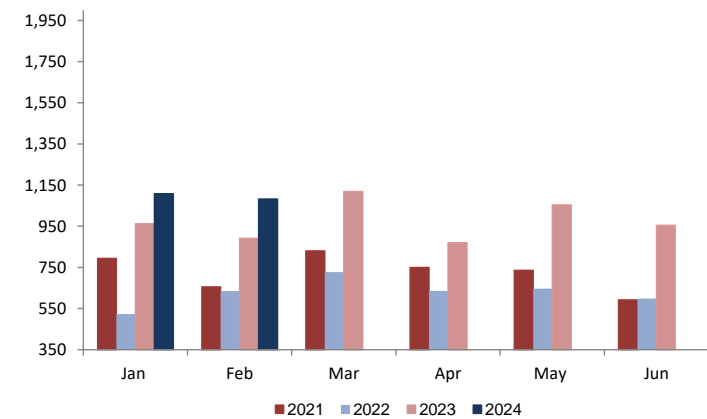


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

CPS & CWS Referrals

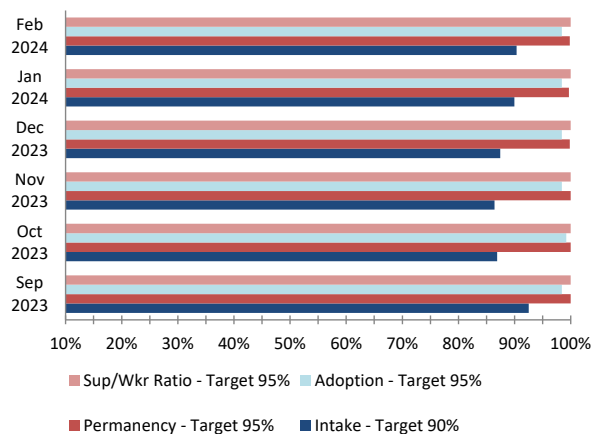


CWS Referrals Assigned to Local Offices

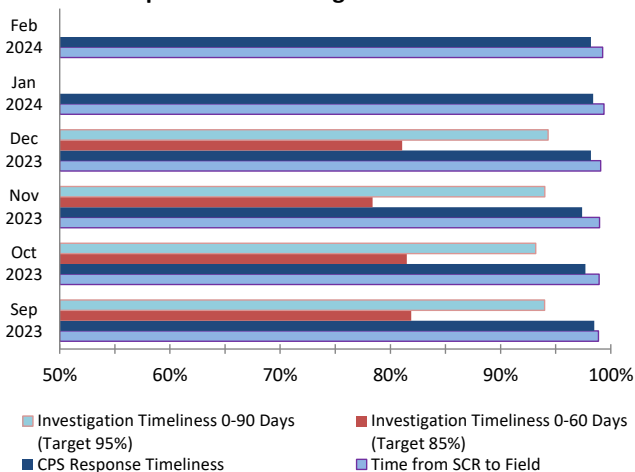


Section I: Child Protection & Permanency

**Caseload Compliance
(Individual Worker Level)**



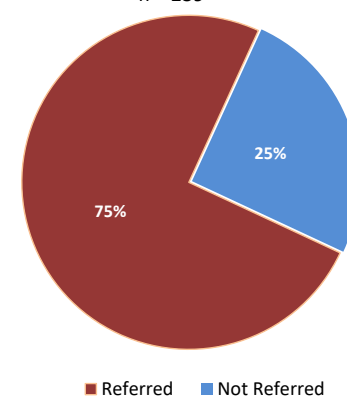
Response and Investigation Timeliness



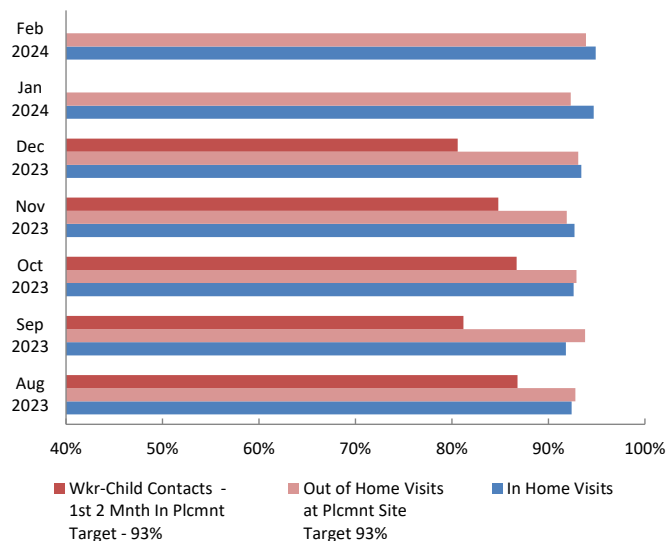
Referrals to Early Intervention

Oct 2023 - Feb 2024

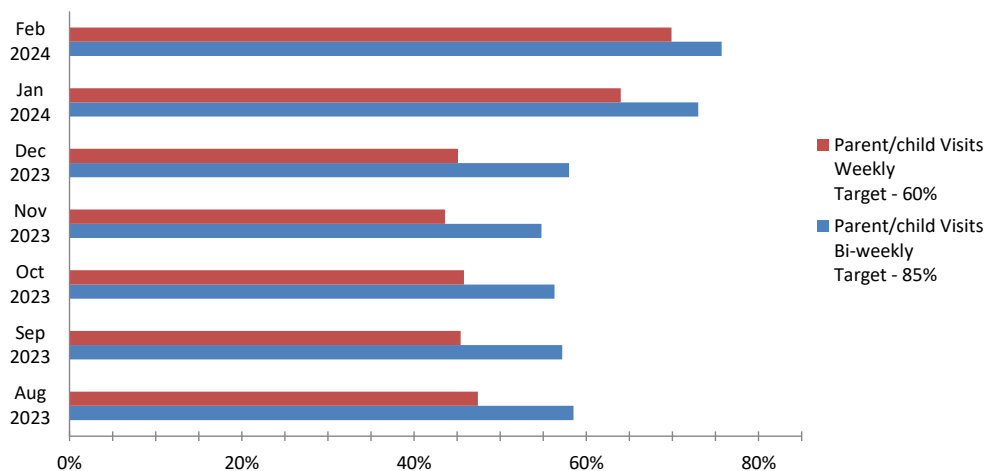
n = 239



Worker - Child Visits

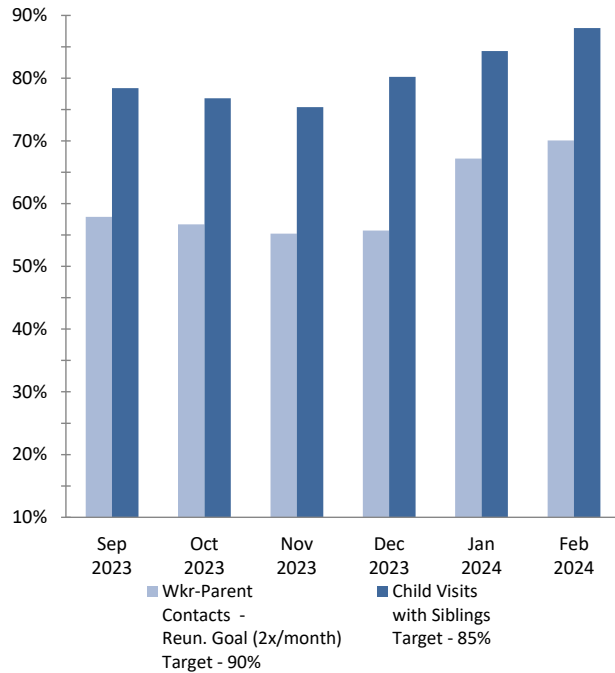


Parent - Child Visits

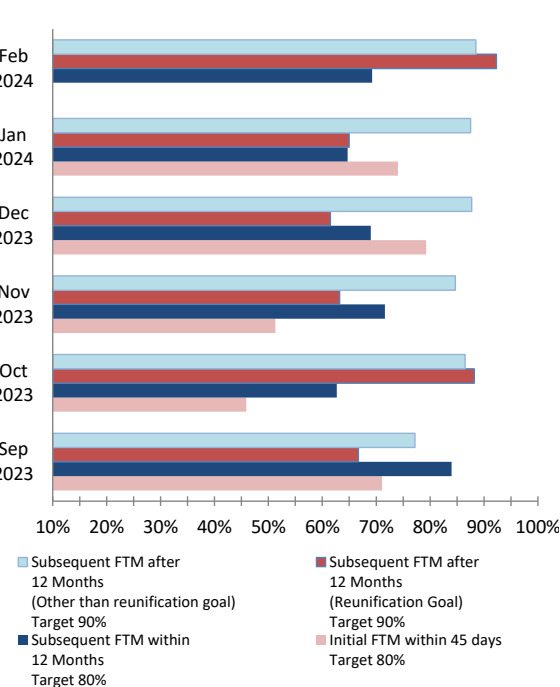


Section I: Child Protection & Permanency

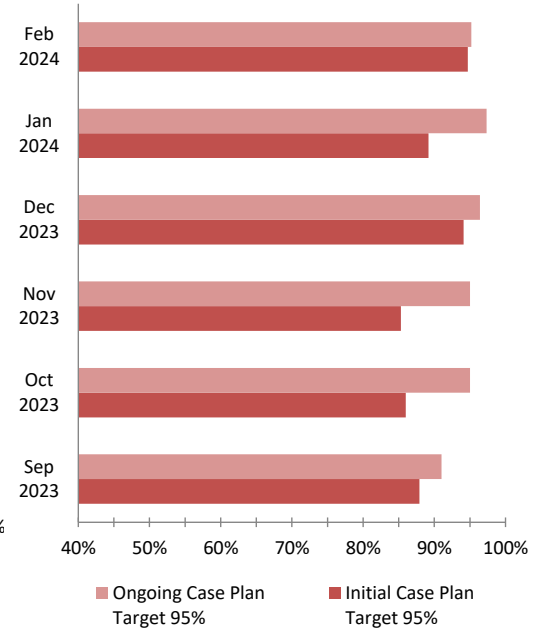
Worker- Parent Visits & Sibling Visits



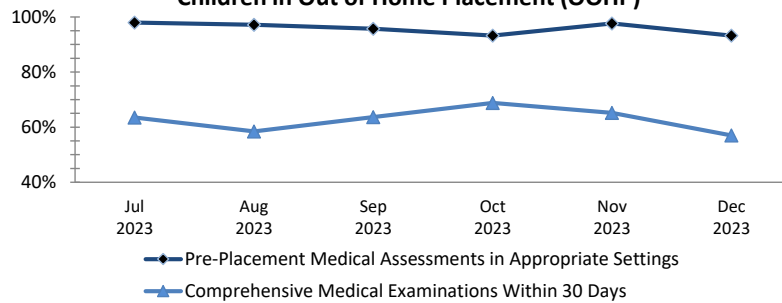
Initial & Subsequent Family Team Meetings



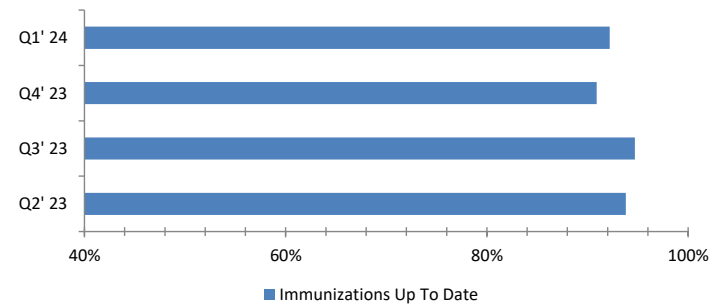
Initial & Ongoing Case Plans



Medical Assessments for
Children in Out of Home Placement (OOHP)



Immunizations for
Children in OOHP



Section II: Adolescent Services

OAS Quick Facts (February 2024)

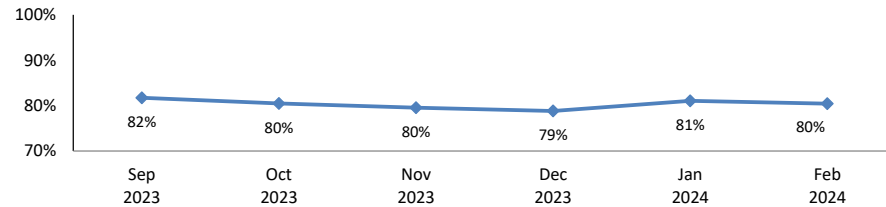
Youth 18-23

Youth 18-23 years old served by CP&P¹	1,818
Youth served "In Home" living with a parent/relative or living independently²	1,604
Youth served "Out-of-Home"	
Resource Family (non-Kin) (37.4%)	80
Resource Family Kinship (12.1%)	26
Congregate Care Setting (29.4%)	63
Independent Living (21.0%)	45
Youth Receiving Adoption or KLG Subsidy	823

¹ The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

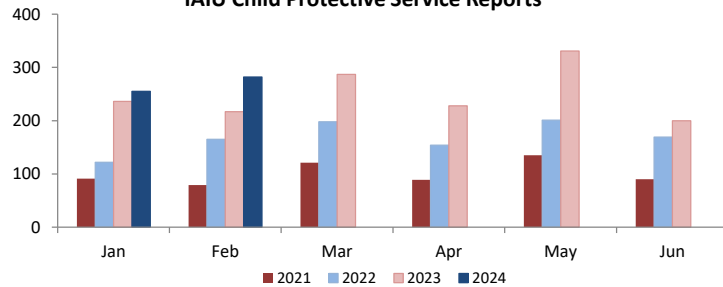
² The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

Completed Independent Living Assessments of Youth Ages 14-18 years



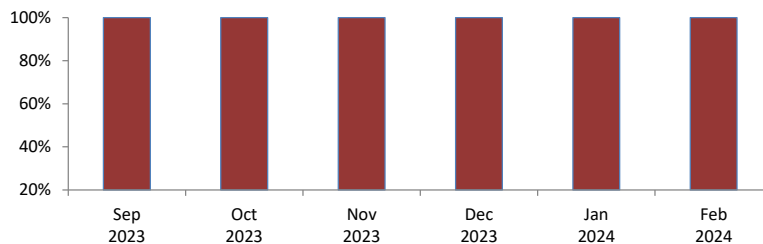
Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports

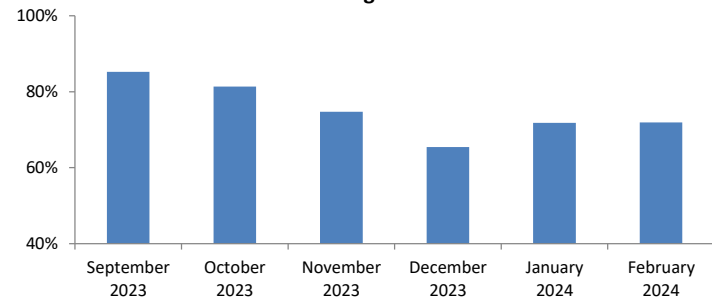


IAIU Caseload Report Statewide

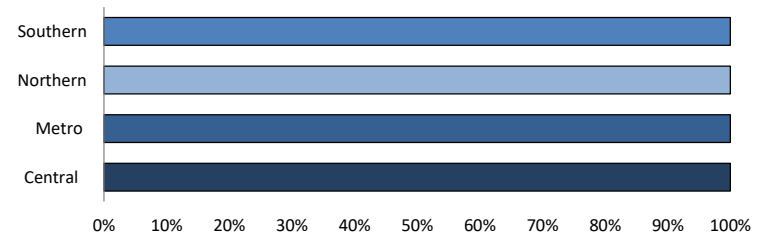
No more than 8 new investigations and 12 cases/month



IAIU Investigation Timeliness



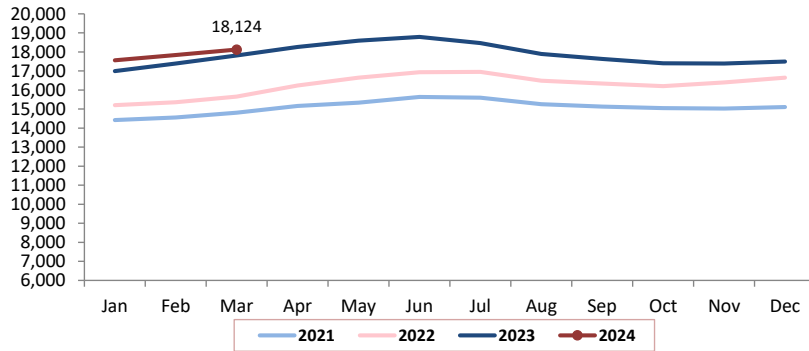
IAIU Caseload Report by Region February 2024



Section IV: Children's System of Care

Children in Care Management

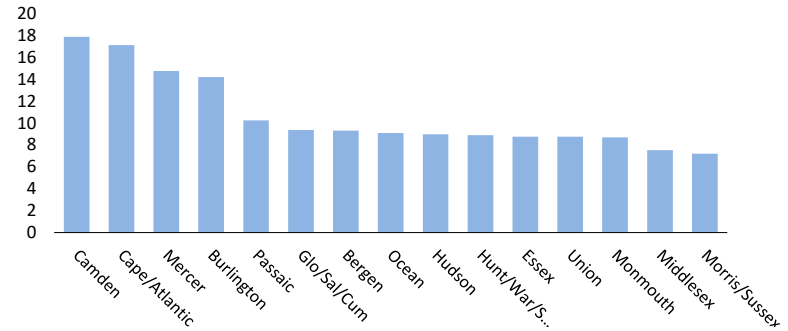
March 2024



Rate of Children in Care Management by Service Area

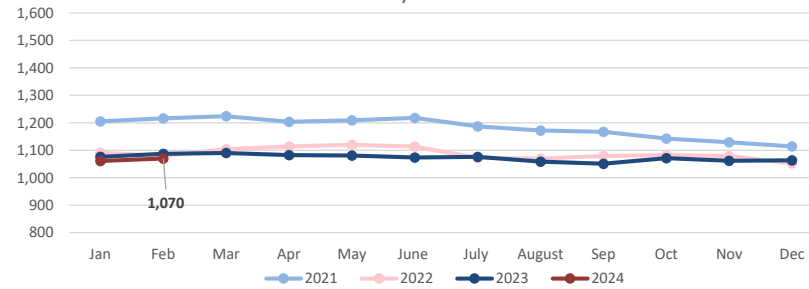
March 2024

n=18,124



Children in Out of Home Treatment Settings

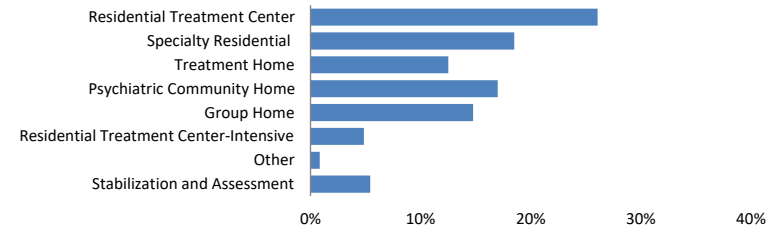
February 2024



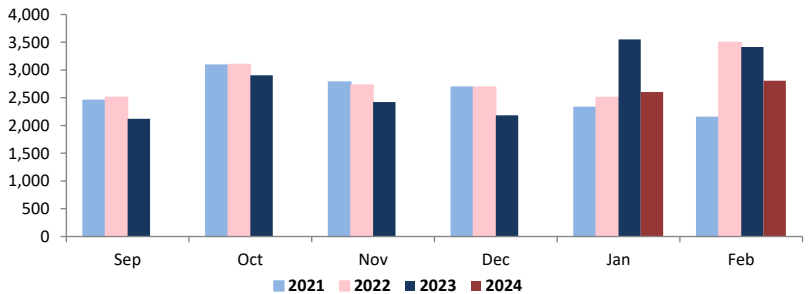
Children in Out-of-Home Treatment Settings

February 2024

n= 1,070

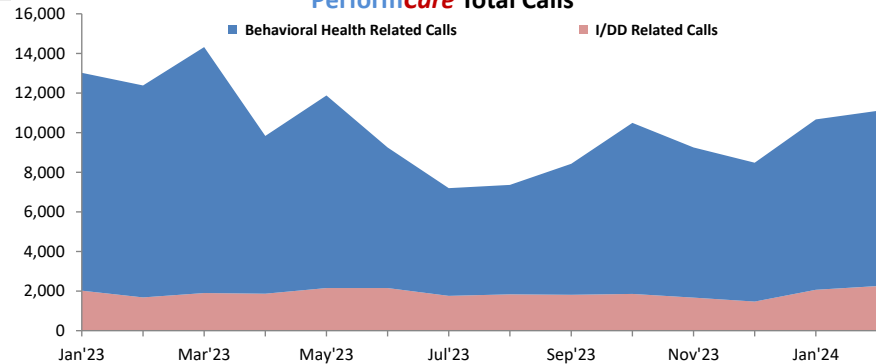


Mobile Response Stabilization Services (MRSS) Dispatched

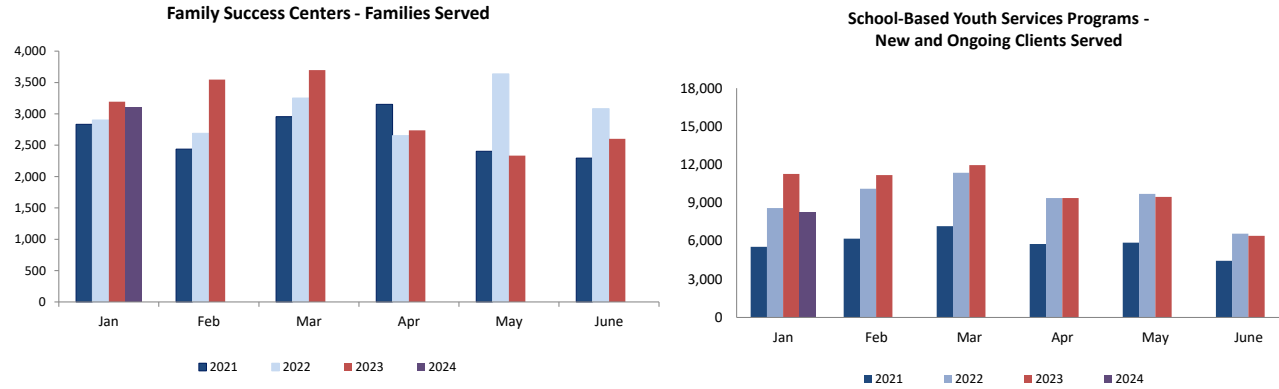


PerformCare Total Calls

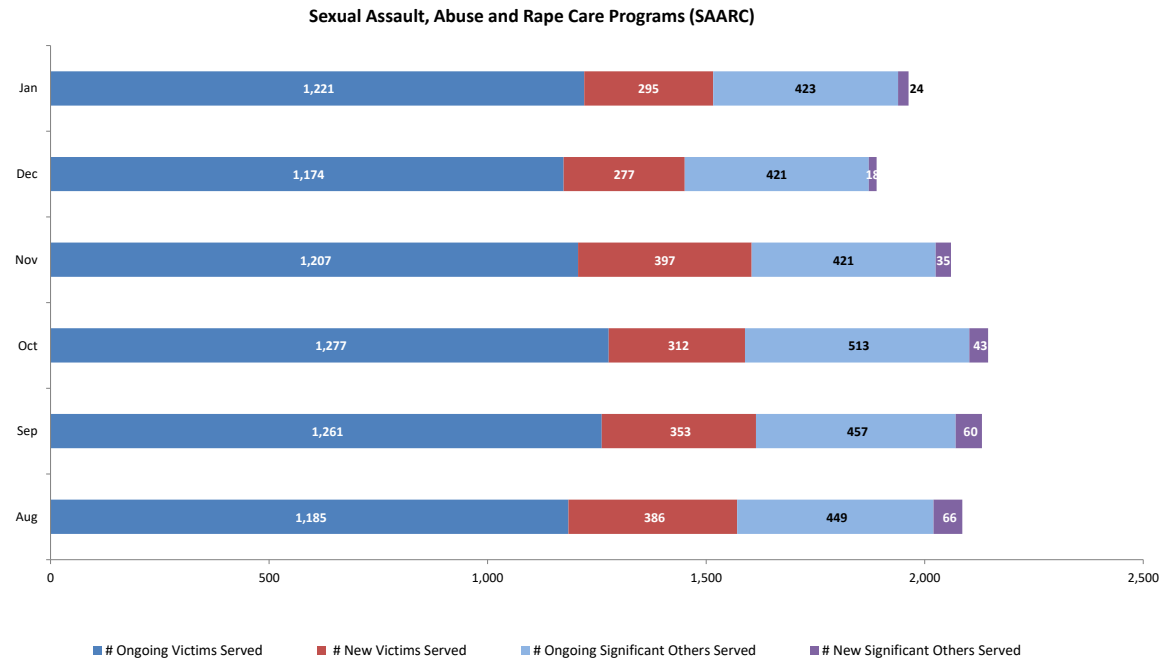
Behavioral Health Related Calls I/DD Related Calls



Section V: Family & Community Partnerships

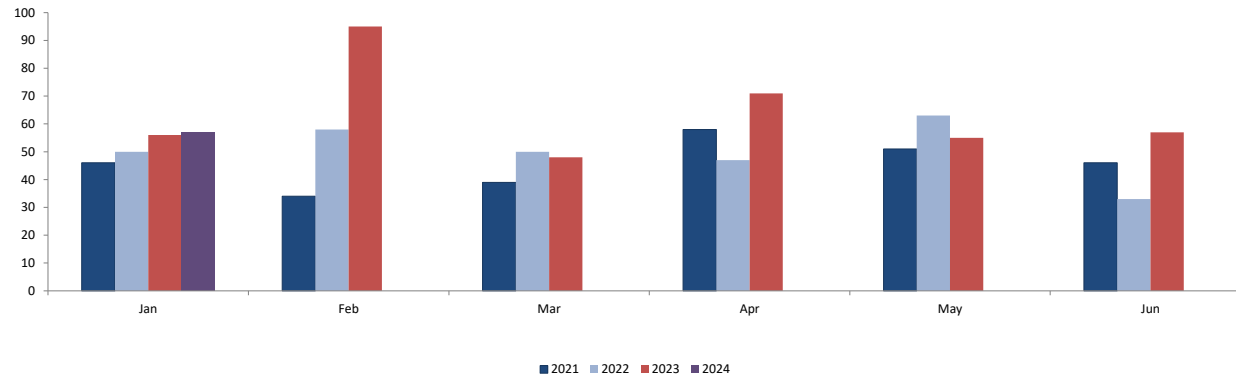


Section VI: Division on Women

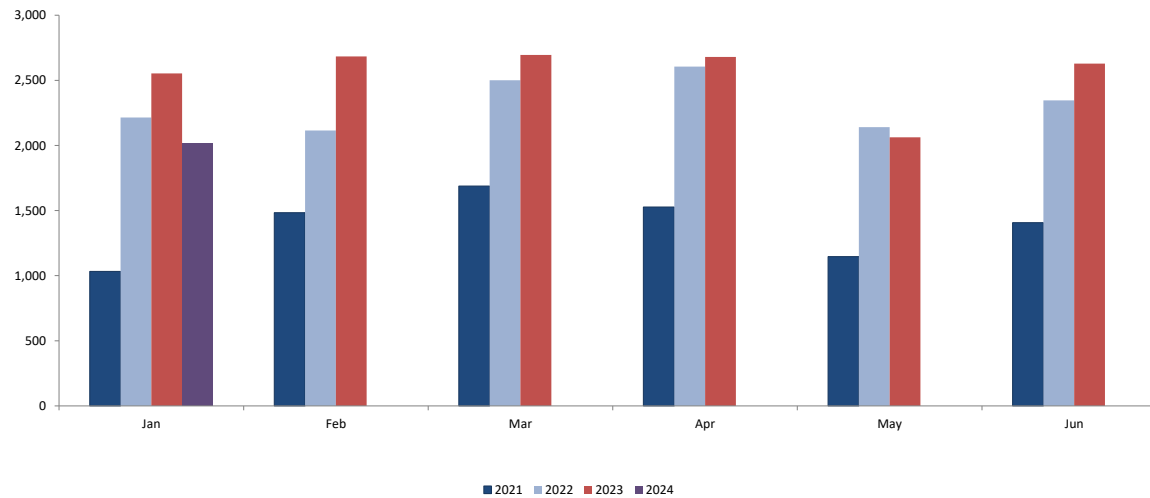


Section VI: Division on Women



**Residential Domestic Violence Programs:
Victims' Average Length of Stay (days)**



**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**



Worker and Office Caseloads by Worker Type and by Local Office - February 2024

		Met Target		< 70% of workers in compliance		
Local Office	¹ Intake		² Permanency		³ Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	92%	Yes	100%	Yes	100%	Yes
Atlantic West	100%	Yes	100%	Yes	100%	Yes
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	97%	Yes	100%	Yes	100%	Yes
Burlington East	100%	Yes	100%	Yes	100%	Yes
Burlington West	79%	No	93%	No	100%	Yes
Camden Central	83%	No	100%	Yes	75%	No
Camden East	96%	Yes	100%	Yes	100%	Yes
Camden North	79%	No	100%	Yes	100%	Yes
Camden South	100%	Yes	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	88%	No	100%	Yes	100%	Yes
Cumberland West	85%	No	100%	Yes	100%	Yes
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	95%	Yes	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	100%	Yes
Gloucester East	87%	No	100%	Yes	100%	Yes
Gloucester West	100%	Yes	100%	Yes	100%	Yes
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	88%	No	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	100%	Yes
Hudson West	94%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	100%	Yes	100%	Yes	100%	Yes
Mercer South	89%	No	100%	Yes	100%	Yes
Middlesex Central	52%	No	100%	Yes		
Middlesex Coastal	83%	No	100%	Yes	100%	Yes
Middlesex West	82%	No	100%	Yes	100%	Yes
Monmouth North	96%	Yes	100%	Yes	100%	Yes
Monmouth South	100%	Yes	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	82%	No	100%	Yes	100%	Yes
Newark Center City	100%	Yes	100%	Yes	100%	Yes
Newark Northeast	82%	No	100%	Yes	100%	Yes
Newark South	100%	Yes	100%	Yes	100%	Yes
Ocean North	97%	Yes	100%	Yes	100%	Yes
Ocean South	87%	No	100%	Yes	100%	Yes
Passaic Central	86%	No	100%	Yes	100%	Yes
Passaic North	57%	No	100%	Yes	100%	Yes
Salem	92%	Yes	100%	Yes	100%	Yes
Somerset	84%	No	100%	Yes	100%	Yes
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	90%	Yes	100%	Yes	100%	Yes
Union East	90%	Yes	100%	Yes	67%	No
Union West	68%	No	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
Statewide⁴	90%	Yes	100%	Yes	98%	Yes

1 Intake

- Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families. Target=90%

- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.

* Middlesex Central did not have adoption workers for the month of October.

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.

CP&P Key Performance Indicators by Local Office - 6 Months View

	Met Target	Within 10% of Meeting Target	< 60% of Final Target											
Local Office	CPS Investigations Completed w/ 60 Days	CPS Investigations Completed w/ 90 Days	Monthly Staff Visits w/Children in Placement	Visits w/Children in Placement 2x/Month for 2 Months	Visits with Parents of Children in Placement 2x/Month	Weekly Parent/Child Visits-Children with Goal of Reunification	Bi-weekly Parent-Child Visits-Children with Goal of Reunification	Monthly Sibling Visits	Initial Case Plans w/ 30 Days of Placement	6 Months Review of Case Plans for Children in Placement	Initial Family Team Meetings w/ 45 days of Placement	3 Family Team Meetings in the first 12 months of Placement	3 Family Team Meetings after 12 months in Placement	2 Family Team Meeting after 12 months in Placement
Atlantic East	87%	94%	95%	81%	53%	64%	72%	85%	100%	96%	67%	75%	40%	100%
Atlantic West	90%	97%	93%	100%	65%	71%	73%	78%	100%	100%	82%	89%	67%	83%
Bergen Central	91%	97%	96%	100%	80%	88%	90%		75%	100%	100%	100%		100%
Bergen South	85%	95%	97%	100%	79%	81%	81%	90%	94%	97%	60%	64%	80%	100%
Burlington East	83%	96%	94%	76%	72%	55%	75%	88%	82%	100%	27%	83%	100%	100%
Burlington West	71%	90%	80%	62%	51%	55%	68%	78%	93%	84%	23%	43%	100%	17%
Camden Central	83%	93%	91%	72%	80%	75%	85%	86%	97%	90%	64%	89%	75%	100%
Camden East	58%	85%	91%	79%	67%	69%	85%	75%	100%	85%	78%	68%	50%	100%
Camden North	71%	88%	94%	83%	63%	49%	67%	95%	91%	94%	47%	60%	0%	91%
Camden South	78%	97%	92%	92%	78%	70%	85%	91%	97%	96%	69%	79%		92%
Cape May	77%	90%	97%	87%	69%	69%	82%	94%	100%	100%	63%	100%	67%	94%
Cumberland East	68%	88%	98%	100%	84%	80%	77%	93%	100%	100%	100%	86%	100%	100%
Cumberland West	63%	93%	95%	100%	70%	64%	64%	83%	100%	100%	100%	100%	100%	100%
Essex Central	83%	93%	91%	93%	53%	54%	54%	87%	100%	90%	100%	100%	100%	100%
Essex North	78%	90%	97%	55%	65%	17%	35%	67%	69%	100%	0%	0%		33%
Essex South	84%	94%	93%	100%	47%	63%	69%	95%	93%	96%	100%	100%	75%	100%
Gloucester East	92%	98%	94%	97%	54%	72%	79%	98%	100%	98%	76%	89%	43%	92%
Gloucester West	75%	92%	95%	85%	71%	88%	87%	93%	95%	81%	70%	100%	50%	73%
Hudson Central	82%	95%	98%	100%	90%	71%	90%	93%	86%	100%	100%	100%	100%	91%
Hudson North	84%	95%	99%	100%	67%	69%	88%	93%	100%	100%	100%	100%		71%
Hudson South	84%	94%	98%	80%	69%	65%	90%	97%	60%	100%	100%	50%	0%	60%
Hudson West	93%	98%	97%	100%	84%	100%	86%	92%	75%	84%	25%	73%		
Hunterdon	95%	98%	100%	100%	100%	50%	100%	100%	100%	100%				
Mercer North	67%	88%	92%	84%	61%	66%	68%	79%	85%	93%	53%	15%	71%	83%
Mercer South	76%	92%	91%	35%	29%	45%	55%	79%	53%	96%	27%	18%	0%	83%
Middlesex Central	63%	86%	98%	75%	71%	37%	50%	43%	100%	80%	67%	33%		0%
Middlesex Coastal	79%	94%	94%	83%	69%	62%	54%	70%	57%	79%	53%	15%	33%	25%
Middlesex West	79%	93%	93%	64%	44%	58%	53%	85%	100%	100%	60%	43%	0%	27%
Monmouth North	98%	100%	97%	94%	82%	92%	85%	96%	100%	96%	94%	25%	100%	57%
Monmouth South	94%	99%	96%	96%	83%	84%	82%	88%	86%	96%	77%	100%	100%	100%
Morris East	89%	97%	92%	100%	87%	100%	84%	87%	100%	100%	100%	100%		100%
Morris West	85%	97%	99%	100%	89%	100%	87%	89%	100%	100%	100%	100%	100%	83%
Newark Center City	87%	96%	99%	100%	78%	54%	66%	91%	100%	96%	100%	86%		89%
Newark Northeast	76%	92%	89%	92%	35%	58%	65%	92%	100%	100%	46%	38%	75%	100%
Newark South	92%	95%	99%	97%	66%	56%	76%	93%	92%	99%	100%	94%	100%	100%
Ocean North	93%	99%	96%	82%	79%	68%	84%	78%	96%	100%	82%	75%	100%	100%
Ocean South	94%	98%	94%	100%	64%	67%	77%	85%	85%	95%	100%	89%	0%	80%
Passaic Central	91%	98%	87%	87%	100%	100%	85%	84%	100%	100%	100%	100%	100%	100%
Passaic North	91%	97%	98%	96%	91%	100%	88%	96%	100%	100%	100%	100%	100%	100%
Salem	51%	76%	97%	93%	78%	87%	85%	95%	80%	100%	100%	100%		100%
Somerset	84%	97%	75%	38%	73%	67%	74%	84%	55%	100%	75%	67%		100%
Sussex	92%	98%	99%	100%	94%	100%	89%	96%	100%	100%	100%	100%		100%
Union Central	72%	92%	92%	100%	70%	83%	85%	94%	100%	98%	100%	75%		100%
Union East	67%	90%	96%	100%	83%	93%	87%	85%	100%	90%	20%	17%		67%
Union West	64%	89%	91%	100%	78%	53%	53%	81%	92%	100%	29%	38%	100%	14%
Warren	62%	90%	86%	69%	41%	39%	57%	92%	80%	77%	45%	100%	100%	50%
Statewide	81%	94%	94%	85%	69%	67%	75%	86%	91%	95%	70%	72%	73%	86%

Blank cells mean that the office did not have any children eligible for that measure during that period.

Description of the Measure	Time Period Analyzed
CPS Investigations Completed w/ 60 Days	July 23 - December 23
CPS Investigations Completed w/ 90 Days	July 23 - December 23
Monthly Staff Visits w/Children in Placement	September 23 - February 24
Visits w/Children in Placement 2x/Month for 2 Months	July 23 - December 23
Visits with Parents of Children in Placement 2x/Month	September 23 - February 24
Weekly Parent/Child Visits-Children with Goal of Reunification	1/20/2024 - 2/24/2024
Bi-weekly Parent-Child Visits-Children with Goal of Reunification	September 23 - February 24
Monthly Sibling Visits	September 23 - February 24
Initial Case Plans w/ 30 Days of Placement	September 23 - February 24
6 Months Review of Case Plans for Children in Placement	September 23 - February 24
Initial Family Team Meetings w/ 45 days of Placement	August 23 - January 24
3 Family Team Meetings in the first 12 months of Placement	September 23 - February 24
3 Family Team Meetings after 12 months in Placement	September 23 - February 24
2 Family Team Meeting after 12 months in Placement	September 23 - February 24